



CA No. Applied For
Complaint No. 102/2023

In the matter of:

KusumComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Vinod Kumar, counsel of the complainant
2. Ms. Ritu Gupta, Ms. Prama Kakkar, Ms. Shweta Chaudhary & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 25th May, 2023

Date of Order: 2nd June, 2023

Order Pronounced By:- Mr. P.K. Singh, Chairman

1. This complaint has been filed by Ms. Kusum against BYPL-LNR.
2. The brief facts of the case giving rise to this grievance are that complainant Ms. Kusum applied for new electric connection vide request no. 8006148268 at premises no. 2/86-A, Lalita Park, Laxmi Nagar, Delhi-110092.

Attested True Copy
1 of 3
Secretary
CGRF (BYPL)

Complaint No. 102/2023

It is also his submission that respondent rejected his application for new connection due to other property dues. Therefore, she requested for withdrawal of dues of other's property and release of new connection.

3. OP in its reply briefly stated that the complainant is seeking new electricity connection for ground floor at property bearing no. 2/86A, Lalita Park, Laxmi Nagar, Delhi-92 vide application no. 8006148268. Respondent issued deficiency letter dated 06.02.2023 asking complainant to clear the outstanding dues against the subjected premises. The details of the pending dues are as follows:-
 - a) CA No. 100915744 amounting to Rs. 5287/-.
 - b) CA No. 151036627 amounting to Rs. 1198/-
 - c) 151036624 amounting to Rs. 38403/-
 - d) 400768991 amounting to Rs. 42732/-OP further added that as per Regulation 10 and 11 of Supply Code 2017 in terms whereof clearance of outstanding dues in respect of premises wherein new connection is sought is one of a precondition for grant of fresh electricity connection.
4. Arguments of both the parties are heard.
5. During the hearing, counsel of the complainant stated that he is willing to clear all the outstanding dues for release of new connection provided waiver off entire LPSC amount and balance payment in two equal monthly instalments.

Deek *ly* *ly* *ly*

2 of 3

Attested True Copy
Free
Secretary
CGRF (BYPL)

Complaint No. 102/2023


ORDER


Complaint is allowed. Respondent is directed to waive off entire LPSC amount from the transferred dues and complainant is directed to make the payment of the balance bill amount in two equal instalments. OP is further directed to release the new connection to the complainant after payment of pending dues by the complainant.


The OP is also directed to file compliance report to this office within 21 days from the issue of this order.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.
Proceedings closed.


NISHAT A. ALVI)
MEMBER (CRM)


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN

3 of 3

Attested True Copy

Secretary
CGRF (BYPL)